

General Terms of Transport for the relations indicated below:

- Preparation of consignment notes (waybills) for Consignees. Full logistics support through preparing ready, complete consignment notes for Consignees who expect it.
- Flexibility in the collection of empty train consists, adapting to changing needs.
- Flexibility in managing the circulation/turnaround of empty tank wagons in accordance with the capabilities at the Consignee's siding.
- Adjustment of the time of collection of wagons to the Consignee's individual requirements.

It is necessary to adjust the delivery and collection hours of wagons in accordance with the Consignees' requirements, i.e. the so-called time windows.

- Continuous provision of up-to-date information on closures and crisis situations affecting transport – the Carrier must monitor the condition of the infrastructure and rail traffic and inform ORLEN Kolej as well as the Consignee about any planned and unforeseen disruptions. We expect proposals of alternative solutions that minimize delays and optimize logistics processes (e.g. route selection, adaptation of dispatch times, ongoing information on closures, disruptions caused by force majeure)
- Close monitoring of trains in crisis situations.

In the event of crisis situations, we expect ongoing provision of information to ORLEN Kolej as well as the Consignee on the current train position and the estimated time of arrival.

- Full handling of rail transport, including the provision of the "last mile" service

We expect comprehensive handling of all stages of transport, including the so-called "last mile".

- Monitoring the unloading status of loaded wagons at Consignees.

Contact with the Consignee in order to monitor the unloading process of loaded wagons directly at the Consignee.

- Pre-advice of trains for Consignees [CHECK TERM]

Each train must be pre-advised. Consignees must receive in advance all data required for the planned collection of the goods and for placing the train consist at the unloading point.

List of export relations:

1. Płock – Mannheim or Border crossing point - Mannheim – delivery takes max 2 days, collection of the consist after 48 hours from the Consignee, no possibility to leave empty tank wagons at the Consignee for the next delivery; currently the consist is collected from the Consignee 2 days after delivery and placed on the so-called stabling tracks (additional service) [CHECK TERM] in the event that it is not possible to organize the direct return of the tank wagons to Płock or to the border crossing point. In practice, wagon collections are

organized independently, not linked to the execution of the next delivery – the Carrier's locomotive waits for the readiness of the empty wagons, and collects the wagons in accordance with the readiness date and time indicated by the Consignee.

2. Płock – Leuna or Border crossing point - Leuna (benzene) - delivery 1 day; according to the agreement the Consignee has 96 hours for unloading, however in practice unloading takes on average about 72 hours; in practice returns of wagons are organized independently, not correlated with the execution of the next delivery.
3. Płock/GOL/Wierzbno/Barnówko – Leuna (sulphur)
4. Płock/Wierzbno/Barnówko – Nienburg (sulphur)
5. Płock – Duisburg or Border crossing point Duisburg – delivery 2 days, delivery to the Tanquid terminal, transshipment windows are agreed with the transshipment operator 2 months in advance, the product is transshipped to the Consignee's barge; in case of delays, high demurrage (demurrage) costs for barge downtime [CHECK TERM]; delivery required before the start of the planned transshipment day, unloading up to 2 days, collection of empty wagons required immediately after unloading. On the last mile and on the terminal premises, wagons are handled by the internal Carrier [CHECK TERM]. The Carrier's locomotive waits for the readiness of empty wagons, collects wagons immediately after they are emptied; in the absence of collection, the wagons are parked on paid tracks.
6. Płock – Böhlen or Border crossing point - Böhlen (benzene, propylene) – delivery 1 day; returns of wagons are organized independently, not correlated with the execution of the next delivery. The Consignee's siding does not operate on weekends.
7. Płock – Lenzing or Border crossing point - Lenzing (sulphur) – delivery 72 hours; wagons for unloading are shunted in batches of about 5 units, therefore unloading is extended; returns of wagons are organized independently, not correlated with the execution of the next delivery.
8. Płock – Sajoszentpeter or Border crossing point - Sajoszentpeter – delivery 72-96 hours; according to the agreement the Consignee has 120 hours for unloading, however in practice unloading takes on average about 72 hours; returns of wagons are organized independently, not correlated with the execution of the next delivery.
7. Płock Trzepowo – PIROSKA GYÁRTELEP or Border crossing point – PIROSKA GYÁRTELEP
8. Włocławek Brzezie- Buna Werke or Border crossing point – Buna Werke, station code: 80230326- Consignee's preferred delivery time: 3:00 a.m., transport should not take more than 24h, necessity to inform the Consignee on an ongoing basis in case of a delivery delay (direct e-mail contact Carrier–Consignee, CC ORLEN Kolej)

9. Włocławek Brzezie- Ludwigshafen (Rhein) Basf or Border crossing point - Ludwigshafen (Rhein) Basf, station code: 80190793- delivery on the indicated date, part-load deliveries [CHECK TERM], expected transport not longer than 7 days
10. Płock/Włocławek Brzezie- Premnitz or Border crossing point - Premnitz, station code: 80242818- delivery on the indicated day, transport should not take longer than 24h, necessity to inform the Consignee on an ongoing basis in case of a delivery delay (direct e-mail contact Carrier–Consignee, CC ORLEN Kolej)
11. Włocławek Brzezie- GUBEN SUD or Border crossing point - GUBEN SUD, Station code: 80040352- delivery on the indicated day, transport should not take longer than 24h, necessity to inform the Consignee on an ongoing basis in case of a delivery delay (direct e-mail contact Carrier–Consignee, CC ORLEN Kolej)
12. Włocławek Brzezie- Gablingen or Border crossing point - Gablingen, station code: 80275735- delivery on the indicated day, transport should not take longer than 36 h, necessity to inform the Consignee on an ongoing basis in case of a delivery delay (direct e-mail contact Carrier–Consignee, CC ORLEN Kolej)
13. Włocławek Brzezie- Bobingen or Border crossing point - Bobingen - delivery on the indicated day, transport should not take longer than 36 h, necessity to inform the Consignee on an ongoing basis in case of a delivery delay (direct e-mail contact Carrier–Consignee, CC ORLEN Kolej)
14. Włocławek Brzezie - EMS Werk or Border crossing point - EMS Werk, station code: 8509182- delivery on the indicated date, part-load deliveries [CHECK TERM], expected transport not longer than 7 days
15. Włocławek Brzezie- Schwarzheide Ruhland or Border crossing point - Schwarzheide Ruhland, station code: 80734590- delivery on the indicated day, transport should not take longer than 24h, necessity to inform the Consignee on an ongoing basis in case of a delivery delay (direct e-mail contact Carrier–Consignee, CC ORLEN Kolej)
16. Włocławek Brzezie- Mirbel or Border crossing point - Mirbel - delivery on the indicated day, transport should not take longer than 72 h, necessity to inform the Consignee on an ongoing basis in case of a delivery delay (direct e-mail contact Carrier–Consignee, CC ORLEN Kolej)
17. Włocławek Brzezie – Wels or Border crossing point - Wels station no.: 81 01968
18. Płock – Oberhausen (OXEA) (station code: 80102673) or Border crossing point - Oberhausen – propylene – Unloading time for 1kt estimated by the Client is about 10 days.
19. Płock - Novaky (Station code: 17235) or Border crossing point - Novaky
20. Płock – TISZAÚJVÁROS (MOL) (Station code: 12567) or Border crossing point - TISZAÚJVÁROS – delivery time about 3 days.

21. Płock – Burghausen (propylene) or Border crossing point – Burghausen
22. Płock – Brzeg Dolny (ethylene oxide and sulphur) – part-load [CHECK TERM], one-off from 1 to 6 wagons depending on needs – dispatches on specific days of the week and correspondingly deliveries on specific days of the week, e.g. dispatches on Mondays and Thursdays, deliveries on Thursdays and Mondays.
23. Płock – Dwory Monowice (butadiene) – block-train shipments (full-trainload) – execution max 24h – the Client's siding is open daily from 7:00 to 22:00.

In the case of benzene transport, the schedule is agreed with the Carrier before the start of the delivery month – no later than the 25th day of the month preceding the delivery month (this results from agreements with clients). The schedule includes dispatch dates, delivery dates to clients, dates of collection of wagons from clients, and dates of delivery of empty tank wagons to Płock.

Any changes/risk of delays or shifts are communicated by the Carrier on an ongoing basis.

For the remaining petrochemical products executed on DAP and CPT, delivery/dispatch schedules are agreed by the 25th day of the month or by the end of the month (depending on the agreement with the client) preceding the given month for which the schedule is agreed.